



ANDHRA PRADESH ELECTRICITY REGULATORY COMMISSION

Press Release Dated: 24.07.2009

- (i) The Hon'ble Andhra Pradesh Electricity Regulatory Commission, as part of the protection of Consumer interests, has recently issued the following:
- (c) Commission directed all the 4 Nos of the Distribution Companies to display the 'details of compensations payable by the Licensees for non-compliance of standards of services specified (as specified in Schedule-II of Regulation No; 7 of 2004 of APERC)' at all the offices of the DISCOMs. Commission also directed the DISCOMs to incorporate these compensation details in their respective websites & their respective Citizen Charters.
- (d) Commission nominated the 4th Member in the Consumer Grievances Redressal Forums (CGRFs) of all 4 DISCOMs in the state to ensure representation of consumers in the Forums of the DISCOMs. The details are (a) For CGRF of CPDCL: Sri Ganeshan, Narayanaguda, Hyderabad (b) For CGRF of EPDCL: Sri Arigela Balarama Murthy, Ambajipeta, East Godavari Dist (c) For CGRF of NPDCL: Dr A, Sudarshan Reddy, Hanamkonda, Warangal Dist (d) For CGRF of SPDCL: Sri Kothakota Rajendra Reddy, Chittoor
- (ii) Sri M.RAVINDRA SAI joined APERC as the Commission Secretary on deputation, for a period of 2 years. He is an IRS officer and is of the rank of Commissioner of Income Tax.


**M.RAVINDRA SAI IRS
SECRETARY/APERC**